NC FAST Help User Guide

1.0   Purpose
The purpose of this document is to aid NC FAST users in accessing and navigating the NC FAST system

2.0   Scope
This document will cover how to log-in into NC FAST, how to navigate the system, and detail the meanings of icons.

3.0   Logging In
1.   Type ncfasthelp.nc.gov into your browser.
2.   Type your NCID and your password into the log-in portal. *See Figure 1.*
3.   Select either the Child Welfare or Economic Benefits according to your program area from the landing page. *See Figure 2.*

Figure 1. NC FAST Help log-in portal.

Figure 2. NC FAST Help landing page.

4.0   Navigation
- Navigate the website by clicking on the icons on the right side of the screen or the Navigation Panel on the left side of the screen. *See Figure 3.*
- Access the Navigation Panel by clicking the blue tab located on the left side of the screen. *See Figure 4.*
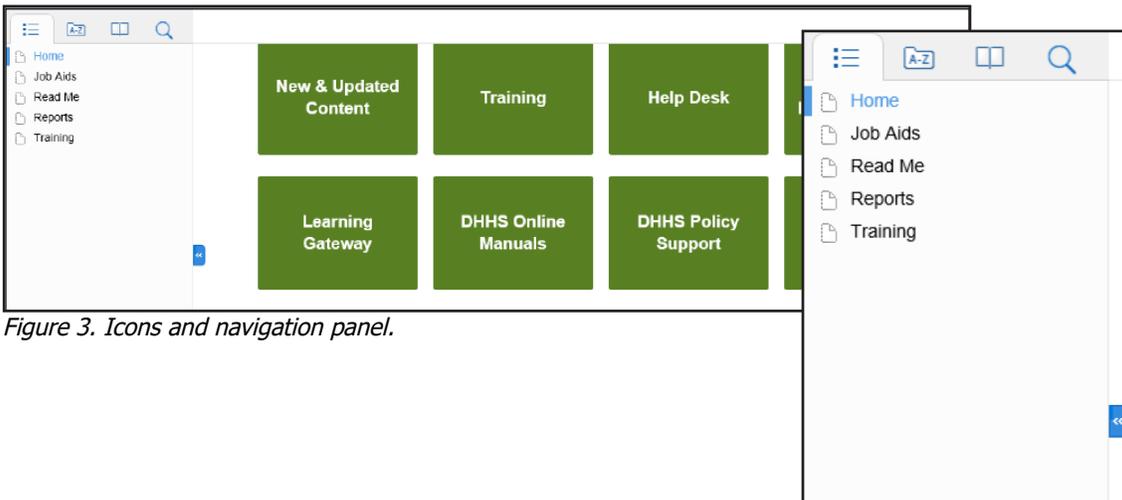

Figure 3. Icons and navigation panel.

Figure 4. Navigation Panel with blue toggle.